



SCC Technical Admin. (TA) Agency Lead Meeting Thursday, September 3, 2026

Getting to Know You...

Would you rather be unable to use search engines or unable to use social media?



Discussion Topics



UPDATES

- UPLIFT Updates
- HMIS Newsletter



IN THE KNOW

- Upcoming DEW!
- Training Site Updates
- New User Interface
- BF Training Hub



MEMOS

- Recently Assessed & Not on CHQ
- Q & A Time
- Next Month's Meeting

UPDATES



COC UPDATES



UPLIFT Updates



Reminders for Requesting Passes:

- ✓ MUST be dated 9/18/2026 or onward
- ✓ Quarter: Oct-Dec
- ✓ Request either a "Sticker" OR "Badge and Sticker"
- ✓ Please check client HMIS profile to see if another agency has already requested one before submission.



OSH Front Desk Pickup Hours:

- ✓ Pickup unavailable during 12-1pm.
- ✓ Current pickup hours: 9am-12pm, 1pm-4:30pm



Email UPLIFT@osh.sccgov.org if the program coordinator at your agency changed.



UPLIFT Program Coordinators only:

- ✓ Allocation surveys will be sent the week of 9/8
- ✓ Final allocations sent by 9/16



September 2026

MON	TUES	WED	THURS	FRI
	1	2	3 <u>HMIS Technical Administrator (TA)/Agency Lead Meeting</u>	4
7 BF Closed in Observance of Labor Day	8 <u>10am Data Think Tank</u>	9 <u>9:30am Service Providers Network Meeting</u>	10 <u>10am SCC Clarity Office Hours</u>	11
14 <u>2pm SCC Looker Office Hours</u>	15	16	17	18
21 <u>9am SCC CoC VI-SPDAT Training</u>	22	23 <u>1pm DEW: New Clarity User Interface</u>	24 <u>10am SCC Clarity Office Hours</u>	25
28 <u>2pm SCC Looker Office Hours</u>	29	30 <u>10am Homebase TA Office Hours</u>		



HMIS NEWSLETTER



AUGUST HMIS NEWSLETTER



**Welcome to the Santa Clara
HMIS Newsletter!**

August 2026



Announcements

Upcoming DEW - The New Face of Clarity

New Clarity, Who Dis? 🚀 Join Our Live Demo & Level Up Your Workflow!

Clarity just got a major glow-up, and we're giving you the VIP tour. Say goodbye to endless clicking and clunky menus—we've streamlined the whole platform so you can breeze through your daily tasks and get back to what actually matters.

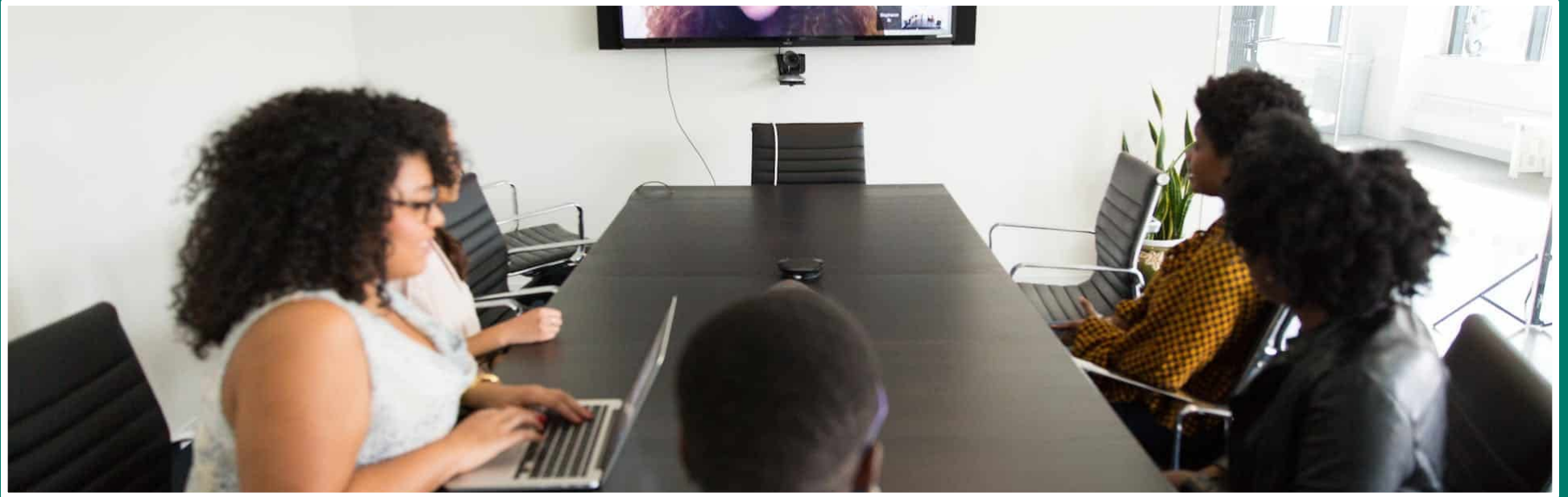
- **When:** Wednesday, September 23 | 1:00 PM – 3:00 PM PST
- **Where:** Zoom (Grab your spot at the link below!)

[Learn More](#)

A woman with dark hair is sitting at a wooden desk, working on a laptop. She is looking down at the screen. On the desk, there is a cup of coffee and some papers. To her left, there is a window with a view of trees outside. On the windowsill, there is a small potted plant and a candle. The entire image is covered with a semi-transparent teal overlay. The text "IN THE KNOW" is written in white, bold, capital letters across the middle of the image.

IN THE KNOW





UPCOMING DEW!



New Clarity, Who Dis?

Join Our Live Demo & Level Up Your Workflow

Clarity just got a major glow-up, and we're giving you the VIP tour. Say goodbye to endless clicking and clunky menus—we've streamlined the whole platform so you can breeze through your daily tasks and get back to what matters.

What's in it for you?

- **Express Navigation:** A shiny new sidebar that puts your favorite tools front and center.
- **Supercharged Search:** Find your records faster than you can find your morning coffee.
- **Frictionless Workflows:** Sleek, clutter-free screens built to crush repetitive data entry.

The Details

- **When:** Wednesday, September 23 | 1:00 PM – 3:00 PM PST
 - **Where:** Zoom (Grab your spot below!)
- 👉 **CLAIM YOUR SEAT NOW and register using this link!**



Sign In

Enter your email for Santa Clara County HMIS Training
Clarity System to continue to Clarity



TRAINING SITE UPDATES

SCC HMIS Training Site



Fresh Paint on the SCC HMIS Clarity Training Site!

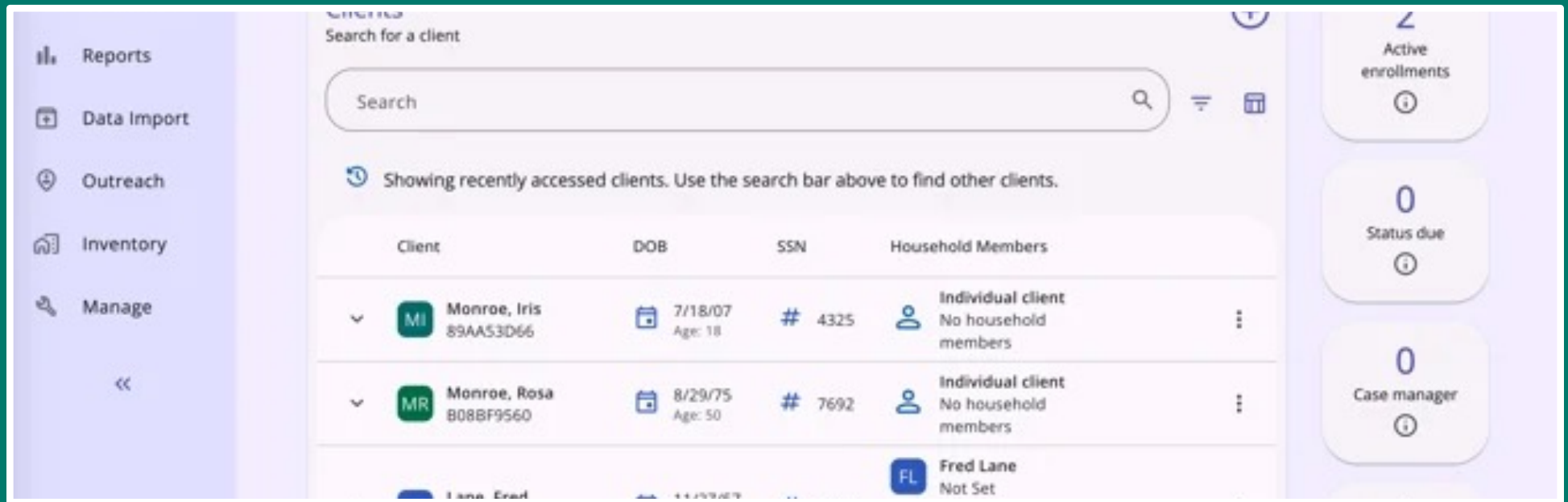
We've officially updated the Training Site to mirror our current LIVE system! To give everyone a completely fresh playground, **all test clients have been deleted.**

Because of this system-wide reset, access has been wiped across the board—so if you had access before, *you'll need to get it reinstated before diving back in.*

How to get back in:

Simply send a quick email to the Help Desk at sccsupport@bitfocus.com and request your Training Site access reinstatement.

*Thanks for your patience while we
polished things up—happy training! 🚀*



NEW USER INTERFACE (UI)

At a Glance: What to Remember



A Community Milestone
This transition is more than just a software update—it's a celebration of our collective growth and community feedback.



Toolkit Ready for You
Equip your team using your updated Admin Toolkit, packed with ready-to-use narrative and practical transition assets.



Phased & Seamless
Much of the UI is live today! We continue rolling out features in phases, with bi-weekly help desk release notes.

Empowering You!

You are the bridge to a smooth transition.

We are here to support you with everything you need to guide your users through this exciting shift.

Your Admin Toolkit contains pre-written email announcements, FAQs, and workflow reference sheets designed to make leading your team effortless.



How We're Keeping You Updated

14

Days Between Feature Release Notes

Bi-Weekly Admin Release Notes

To ensure you never miss a beat, check out the updates on the [Help Center website](#).

- ✓ **Live Today:** Explore new UI features in your training system right now.
- ✈ **In Your Inbox:** Look out for regular email or Monthly Newsletters highlighting upcoming enhancements.

Ready for October 1st?

[Explore the live capabilities today!](#)



sccsupport@Bitfocus.com

Bitfocus Training

From simple, how-to trainings to robust courses and certifications, we're your one-stop-shop for everything Clarity Human Services and much more.



BF TTRAINING HUB CHANGES

We've Moved!

Account Migration	Progress and history carried over automatically. Activate your account using the invitation email from learn@bitfocus.com .
Updated Domain	The old site (training.bitfocus.com) shut down on July 17th and now automatically redirects to learn.bitfocus.com .
Action Items	Check spam for the invite email if you haven't logged in yet. Update your browser bookmarks to the new domain.
Support Contact	Reach out to sccsupport@bitfocus.com or scc-admin@bitfocus.com for assistance.



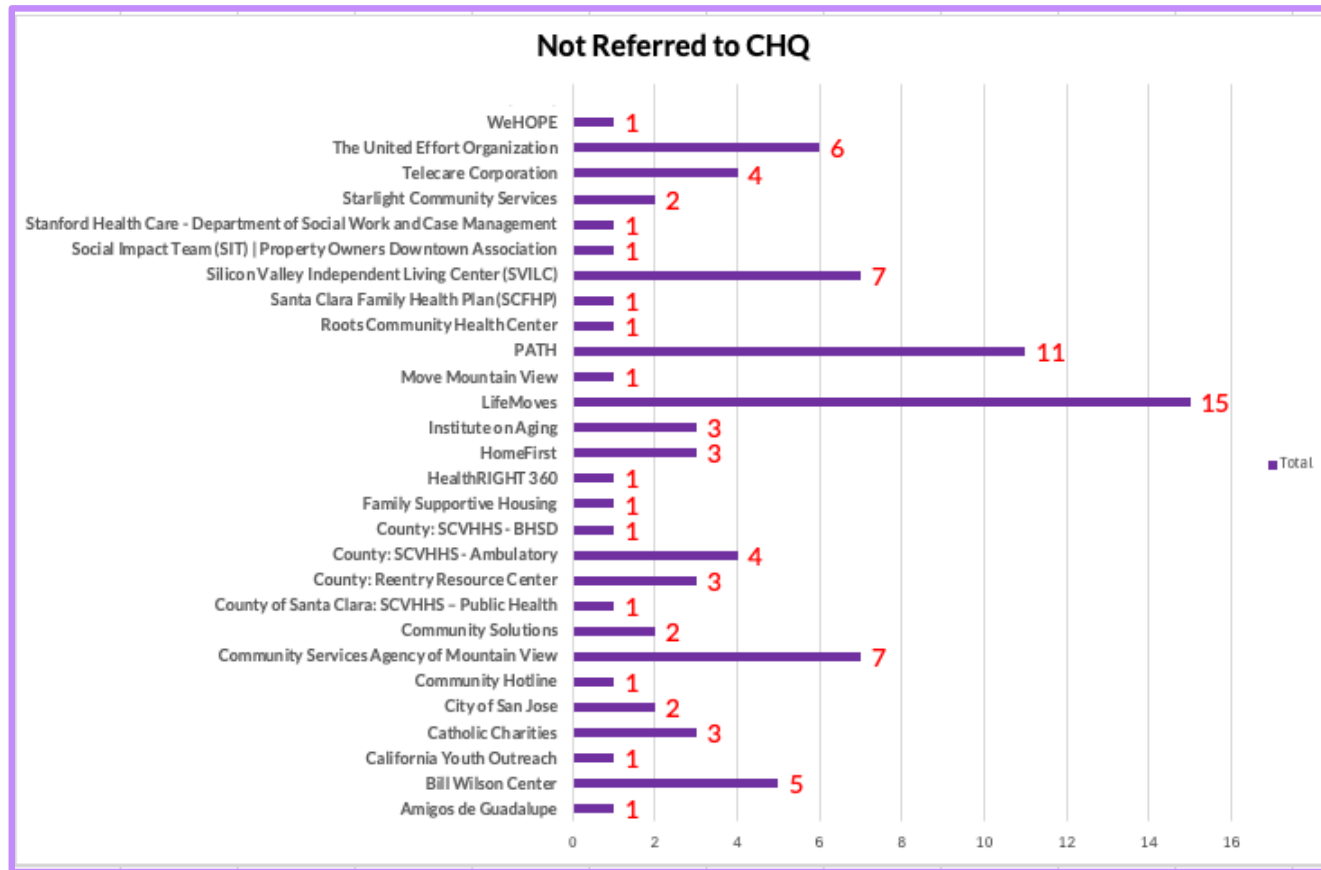
MEMOS



**RECENTLY
ASSESSED
& NOT ON
CHQ**



Not in CHQ



CE Assessment Referral Errors: How to Guide - SCC Community Queue Assessments Data Quality





Q & A





Next Month's Meeting

Thursday, October 1, 2026

