



## February 2026 TA/Agency Lead Minutes

### MEETING OBJECTIVES

#### UPDATES

- CoC Updates
- UPIFT Updates
- HMIS Newsletter

#### IN THE KNOW

- A Year in Review
- SCC User Satisfaction Survey 2025 - Next Steps
- Federal Reporting - LSA & HIC/PIT
- DQ: Disabling Conditions
- NEW REQUIREMENT: MyConnectSV Training
- NEW! HMIS Service Transactions

#### MEMOS

- 2026 PMWG Meetings
- SCC HMIS Quarterly Compliance Checklist DUE
- Recently Assessed & Not on CHO
- Q & A
- Next Month's Meeting

#### UPDATES

#### CoC Updates

- Due to [a lawsuit](#), HUD rescinded the FY2025 NOFOs from November and December and did the following to comply with court order:
- Re-opened the FY24-25 NOFO moved forward with steps toward renewing all eligible project funding

#### Thanks To Projects That Are Working On Complying with Renewal Grant Steps

- New projects through reallocation:
- Only 1 project is being reallocated, creating opportunity to apply for a new project with the reallocated funds

- The NOFO committee recommendation and approved by CoC Board was to only accept applications for infrastructure projects (HMIS or CES)
- FY 2026 Homelessness Funding
- \$4.417 billion (\$290 million for ESG; \$4.010 billion for CoC)
- Tier 1 funding cannot be less than 60% of Annual Renewal Demand
- Requires HUD to publish the FY2026 CoC NOFO by June and make awards by December 2026
- FY2025 CoC Program Funding
- HUD must immediately non-competitively renew grants that expire in Q1 for 12 months
- If awards not made prior to April 1, HUD must non-competitively renew grants that expire in Q2 for 12 months
- If awards not made prior to July 1, HUD must non-competitively renew grants that expire in Q3 and Q4 for 12 months
- Grants awarded in this way cannot be penalized under any 2025 or 2026 NOFO

#### Upcoming Events

February 2026				
MON	TUES	WED	THURS	FRI
2 2pm SCC Looker Office Hours	3 1pm Navigating Mainstream Benefits: Supplemental SSI	4 1pm Navigating Mainstream Benefits: Supplemental SSI	5 HMIS Technical Administrator/TA/Agency Lead Meeting	6
9	10am Data Think Tank	10 9-10am Service Provider Network Meeting	11 10am SCC Clarity Office Hours	12 13
16 2pm SCC Looker Office Hours	17	18	19	20
23	24 9am SCC CoC VI-SPDAT Training	25	26 1pm PMWG Meeting 10am SCC Clarity Office Hours	27

#### UPLIFT Updates

#### FY 2026 Q3 Jan - March

- No more passes are available for the Jan-March quarter



## February 2026 TA/Agency Lead Minutes

- The last remaining passes are currently being processed
- Providers will be notified next week if their request could not be processed
- We will contact listed case managers if any lost UPLIFT passes are found and turned into our office
- Please do not submit anymore requests on HMIS
- Badge replacement needed?  
Email [UPLIFT@osh.sccogv.org](mailto:UPLIFT@osh.sccogv.org) for a replacement.
- Questions?** Email [UPLIFT@osh.sccogv.org](mailto:UPLIFT@osh.sccogv.org)

### HMIS Newsletter

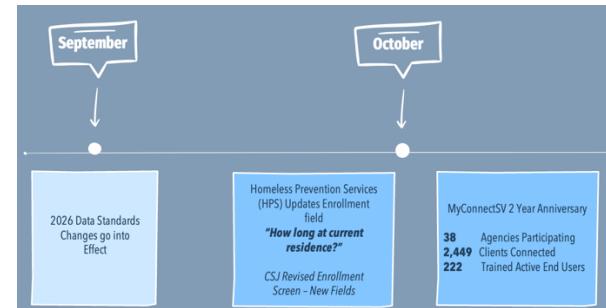
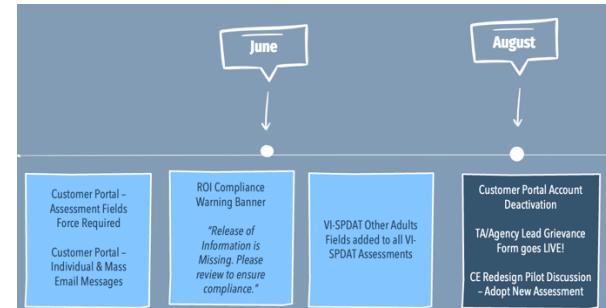
HMIS Newsletter: January 2026

**Table of Contents**

- 2025 HMIS User Satisfaction Survey
- LSA Submission
- 2026 Point-in-Time Count- Wednesday, January 21, 2026
- February Feature Release
- In Your Community
- Upcoming Events
- Bitfocus is Hiring

### IN THE KNOW

#### A Year in Review 2025



#### SCC User Satisfaction Survey 2025 - Next Steps

- It's that time of year again, where we ask you and all End Users to submit feedback for our Annual SCC User



## February 2026 TA/Agency Lead Minutes

Satisfaction Survey.

- We estimate that it will take 10 minutes or less to finish. We know and understand how busy you are, but getting your input is important and valuable.
- [\*\*Link to Survey can be found here!\*\*](#)

### Federal Reporting LSA & HIC/PIT

#### LSA

The LSA has been successfully submitted! We want to THANK YOU for your collaboration and contribution to making DQ changes and updates!

**We could not do it without your assistance!**

#### HIC/PIT Next Steps

The 2026 HIC/PIT date is Wednesday, January 21, 2026

The count of sheltered households is the night of Tuesday, January 21, 2026

#### HIC/PIT Data Includes

- BUI Utilization
- Federal Funding Source
- HMIS Participation
- Location Details for Programs
- Other Program Details

#### HIC/PIT Data Quality

- **Demographic Data**
- (DOB, **Gender**, Race/Ethnicity, Veteran Status)
- **Enrollment Data**
- (HoH, Move-in Dates, Bed Nights, Chronically Homeless, Disability)
- **Total Count of Clients Served**

#### HIC/PIT Helpful Reports

- [\*\*\[HUDX-225\] HMIS Data Quality Report\*\*](#) to review data quality

- [\*\*\[GNRL-220\] Program Details Report\*\*](#) to review all client-level data
- [\*\*\[GNRL-106\] Program Roster\*\*](#) to review enrollment, exit, and housing move-in dates
- [\*\*\[HSNG-108\] Housing Census\*\*](#) to review bed nights and maximum bed occupancy (from the bed & unit inventory configured for the program)
- [\*\*\[HUDX-123-AD\] Housing Inventory \(HIC\) Supplemental\*\*](#)  
- The Housing Inventory Count Supplemental report is designed to be used as a tool to review housing inventory available in a community

#### HIC/PIT Data Quality

- Communication from the Sys. Admin. Team for any required data clean-up and/or questions
- Template for non-HMIS participating projects that don't collect data in HMIS - *will be sent out soon! Check your email...*
- 1:1 Technical Assistance through the Help Desk via chat, email, phone, or Zoom
- SCC HMIS Office Hours, every other Thursday, from 10am-11:30am

#### DQ: Disabling Conditions

- Please note that moving forward we will be doing data quality on clients who have Data Errors and/or who have Data Not Collected (DNC) as a response to the Disabling Condition question within their Program Enrollment.
- TA/Agency Leads will be emailed and in some cases the End User who did the Program Enrollment for the client.
- We ask that you review the client information and make necessary updates to the Program enrollment.
- The email will have all the information you need to make the corrections.



## February 2026 TA/Agency Lead Minutes

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	No
Physical Disability	No
Developmental Disability	No
Chronic Health Condition	No
HIV - AIDS	No
Mental Health Disorder	No
Substance Use Disorder	Both alcohol Long Term Yes

⚠ You have selected "Yes" for Substance Use Disorder but "No", "Client doesn't know", "Client refused", or "Data not collected" for Disabling Condition. Please correct the Disabling Condition field or the Long Term Substance Use Disorder field, as appropriate.

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	Data not collected
Physical Disability	Data not col.
Developmental Disability	Data not col.
Chronic Health Condition	Data not col.
HIV - AIDS	Data not col.
Mental Health Disorder	Data not col.
Substance Use Disorder	Drug use d/ Long Term Data not col.

### NEW REQUIREMENT - MyConnectSV Training

A secure website connected to HMIS that provides service participants with access to components of their HMIS records, tools to communicate with providers, and resources to improve their journey to permanent housing

**Utilize Features**

- Send and Respond to Messages**  
Check-in with clients and keep all communication organized in your Clarity Inbox.
- Send Document Requests**  
Send requests with the click of a button through the client's HMIS profile.
- Request Location Updates**  
Request client location at any time.
- Use the Clarity Calendar for Appointments**  
Schedule your client appointments through the calendar so it is available for client visibility.

### Increasing Accessibility for the People We Serve

- More service providers trained
- More invitations
- More tools for Case Managers
- More access for those who need it most

### Required Training for All HMIS End User

- MyConnectSV Training will be required training for NEW HMIS End Users
- Existing HMIS End Users should complete training at same time as Annual Client Consent Training - due sometime May
- 40-minute training only needs to be completed once

### MyConnectSV Peer Support

- Provided by The United Effort Organization
- Participant Support in connecting & navigating MyConnect
- Developed in response to feedback from service providers

Participants and Service Providers can get support by calling/texting (650) 996-9607

[info@unitedeffort.org](mailto:info@unitedeffort.org)

### Support for Service Providers

- HMIS Clarity Office Hours, second Thursdays 10-11:30am
- Destination: Home's TECHquity Fund to meet up to \$20k in technology-related needs

### THANK YOU

Laura Urteaga-Fuentes, CoC Program Manager

[Laura.Urteagafuentes@osh.sccgov.org](mailto:Laura.Urteagafuentes@osh.sccgov.org)

Maureen Reyes Damrel, Senior Initiatives Officer

[Maureen@destinationhomesv.org](mailto:Maureen@destinationhomesv.org)

Alejandra Herrera Chavez, Program Manager

[Alejandra.Herrera@osh.sccgov.org](mailto:Alejandra.Herrera@osh.sccgov.org)



## February 2026 TA/Agency Lead Minutes

### HMIS Service Transaction Changes

#### Agencies Impacted

Abode  
ADG  
BWC  
Community Hotline  
County of SC: MHSA  
County: OSH  
Covenant House California  
HomeFirst  
LifeMoves  
Move Mountain View  
PATH  
SCCHA  
South County Community Services  
SVILC

### SERVICES

- Case Management
- Housing Transition Navigation Services
- Housing Tenancy and Sustaining Services
- Case Management (Non-Housing Related)
- Financial Assistance H044
- Financial Assistance (HPS)
- Workshops
- Outreach

### Upcoming Security Checklist Q4 Deadline

- Certification Was Due
- *Friday, January 30!*
  - Include all Active HMIS users at your agency on [the standard form found here](#)
  - The report has been preset with the correct date range; so just select your agency name
  - Detailed steps on running the report can be found [here](#)

- Non-HMIS End Users Assessors

Please provide the names and email addresses of Non-HMIS Users at your agency who provide VI-SPDATs to clients; we want to make sure to capture this information to ensure updates to VI-SPDATs are provided to them. [We have created a form for this here.](#)

- Questions

email us [scc-admin@bitfocus.com](mailto:scc-admin@bitfocus.com)

### 2026 PMWG Meeting

#### Mission & Purpose

The PMWG is responsible for reviewing HMIS (Homeless Management Information System) data within the Santa Clara County Continuum of Care (CoC). Their three primary goals are:

- Inform & Implement: Drive the community's performance management process.
- Monitor Progress: Track data against established community benchmarks.
- Maintain Standards: Uphold service delivery and data quality standards.

#### Q1 2026 Meeting Schedule

All meetings are held on the 4th Thursday of the month from 1:00 PM - 2:00 PM.

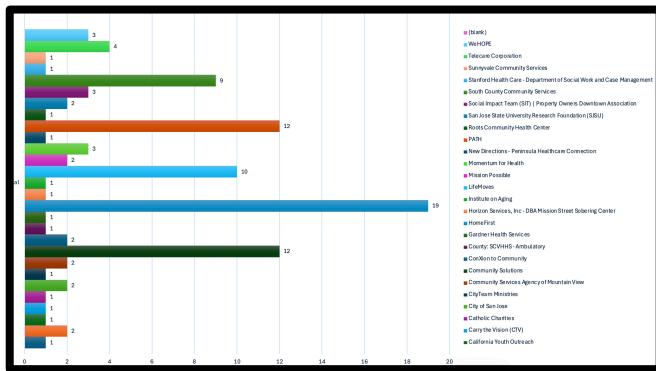
Date	Session Theme	Key Performance Measures (SPM/Local)
Feb 26	Prevention & Placement	<ul style="list-style-type: none"><li>• SPM 5: First-time homelessness (Baseline review)</li><li>• SPM 7: Successful housing placements</li></ul> <a href="#">Registration Link</a>
Mar 26	Economic Stability	<ul style="list-style-type: none"><li>• SPM 4: Employment &amp; Income growth</li><li>• Living Wage assessment</li></ul> <a href="#">Registration Link</a>



## February 2026 TA/Agency Lead Minutes

## MEMOS

## **RECENTLY ASSESSED & NOT ON CHQ**



## Resources

## Clarity Human Services Help Center

The screenshot shows a user interface for a data analysis tool. At the top, a search bar contains the placeholder text 'Search for answers'. Below the search bar, the main content area is titled 'Hello. How can we help?'. A sidebar on the left lists '2022 Data Standards', 'Clarity Human Services: INVENTORY', and 'News and Announcements'. The main content area is titled 'Hello. How can we help?' and contains a sub-section titled 'Program Roster'. This section includes a 'Dashboard' button and a breadcrumb navigation path: 'Data Analysis > Dashboard > Program Roster'. Below the navigation, there are two buttons: '(GNBL106) Program Roster' and 'Report Library > Program-Based Reports'. Further down, there are links for 'The Program Merge and Program Move Tools', 'System Administration > Merging Records', 'Program Information', 'Getting Started > Program Endpoints', 'Program Templates', and 'System Administration > Templates'. A small 'X' icon is located in the top right corner of the main content area.

Link to page embedded in image!

The screenshot displays a grid of four course cards, each with a purple hexagonal icon containing a brain and a magnifying glass. The cards are arranged in a 2x2 grid.

- CB Assessor Workflow Training**  
Learn how to use the data quality checklist  
**FREE**
- Data Quality Reports**  
Learn how to use the data quality checklist  
**FREE**
- Recorded Data Engagement Workshops (DEW)**  
View recorded training  
**FREE**
- SCC - Clarity HIMS Provider Technical Administrator (TA) Agency Lead Training**  
Solve Clarity Data Quality Training  
**FREE**

Link to page embedded in image!

- Multiple Training Opportunities and Refreshers
- Select the training you want to watch
- Don't have enough time to watch it all - pick up next

time where you left off

## Office Hours

Where Are Office Hours Held? Office Hours are conducted from the comfort of your own office! Each Office Hours session is hosted online by your Santa Clara County Clarity System Administration team. You can connect using your computer (recommended so that you can see demos and post questions).

## Looker Office Hours

When: Every other Monday of the month Time: 2:00pm-3:00pm

[Zoom \(click here to access\)](#)

## Clarity (HMIS) Office Hours

When: Every other Thursday from 10:00am-11:30am

[Zoom \(click here to access\)](#)

## Using the Help Desk

When requesting the following please be sure and contact the Help Desk:

1. End User Access
2. Update a user's access after completion of the VI-SPDAT required training
3. Verifying an end user has completed required training
4. Access to the SCC HMIS Training Instance/Sandbox
5. General Assistance with reporting

## How To Contact the Help Desk

[sccsupport@bitfocus.com](mailto:sccsupport@bitfocus.com)

Or

(408) 596.5866 Ext. 2

## **SCC Virtual Suggestion Box**

We value your opinion and insight. Please share with us your suggestions by using our new SCC Virtual Suggestion Box. You can access it by using the link above or directly from the



## February 2026 TA/Agency Lead Minutes

HMIS Support page under the CONTACT tab and scrolling to the Virtual Suggestion Box option.



Have ideas about an enhancement and/or addition to HMIS?

Have any general questions you'd like to ask?

Let us know! Drop it in the box!

### Next Agency Admin Meeting

Meeting Location: [Zoom Link](#)

When: **Thursday, March 5, 2026**

Time: 2:00pm - 3:30pm

**Dates and locations for 2026 meetings are listed on the OSH website:**

[CoC Events Calendar - Supportive Housing - County of Santa Clara](#)

### Bitfocus Contact Information

Support Team: [sccsupport@bitfocus.com](mailto:sccsupport@bitfocus.com)

Bitfocus System Administration Team: [scc-admin@bitfocus.com](mailto:scc-admin@bitfocus.com)

### Your Sys. Admin. Team:



**Bryanna Corsbie**

[bryannac@bitfocus.com](mailto:bryannac@bitfocus.com)

Senior Project Admin, Santa Clara County  
San Jose, CA  
800.594.9854



**Lesly Soto Bright**

leslys@bitfocus.com  
Senior Project Admin, SCC  
South Bay, CA  
888.866.1533 x256

### List of Participants

If you attended the meeting but are not listed, please let us know.

Agency Name	Representative
Abode Services	Aida Tesfai
Abode Services	Luis Gonzalez
Abode Services	Will Hoffer
Amigos de Guadalupe	Aurora Olivares
Bible Way / Destiny	Aretha Cromwell
Bill Wilson Center	Laura Foster
Bill Wilson Center	Randi Rosen
Bill Wilson Center	Sujata Panda
California Youth Outreach	Julian Delgadillo
Catholic Charities	Jesse Aguirre
City of Morgan Hill	Brian Malicdem
City of San Jose	Marcell Leath
City of San Jose	My Nguyen
City of San Jose	Nathaniel Montgomery
CityTeam Ministries	Christopher Chamberlain
Community Services Agency of Mountain View	Ariana Gomez
Community Solutions	Lindsay Mullins
ConXion to Community	Caroline Mireles-Sailor
County of Santa Clara: SCVHHS - Public Health	Alan Garate
County: OSH	Fang Zhu
County: OSH	Leila Qureishi



## February 2026 TA/Agency Lead Minutes

County: SCVHHS - Ambulatory	Rebecca Siqueiros
County: SCVHHS - BHSD	Jeremy Golden
County: SCVHHS - BHSD	Kalie Brewster
County: SCVHHS - BHSD	Lindsay Cross
County: SSA - DEBS SSI Advocacy	Cassandra Brenzel
Destination: Home	Maureen Damrel
Downtown Streets Team	Maureen Damrel
Family and Children Services	My Nguyen
Family Supportive Housing	Alex Le
Gardner Health Services	Jovani Quinones
Goodwill of Silicon Valley	Micheal Baca
HomeFirst	Alisha Parret
Institute on Aging	Christina Strine
JobTrain	Brodie Storey
LifeMoves	Carmen Kapanga
Mental Health Systems (MHS)	Cecilia Garate
Midtown Family Services	Stuart Richardson
Move Mountain View	Taly Leibovici
Nation's Finest	Ilaisaane Fifita
Nation's Finest	Kim Decker
New Directions - Peninsula Healthcare Connection	Meyerlyn Sanchez
North East Medical Services (NEMS)	Candido Anicete
Pacific Clinics	Dominique Dumas
Pathway Society	Rita Anzualda
Pear Suite, Inc.	Kawehi Kea-Scott
Roots Community Health Center	Chiquita Okray
Sacred Heart Community Service	Paulina Soto
Sacred Heart Community Service	Paulina Soto (deleted)
Salvation Army	Owen Persons
Salvation Army	Shireen Alinani

San Jose State University Research Foundation (SJSU)	Jesse Mejia
Santa Clara County Office of Education (SCCOE)	Emiko Taylor
School Health Clinics of Santa Clara County	Jazmin Dominguez
School Health Clinics of Santa Clara County	Rose Anne Pierre
Social Impact Team (SIT)   Property Owners Downtown Association	Debra Rossi
South County Community Services	Jose Macias
South County Community Services	Myra Winthagen
St. Andrew's Residential Programs for Youth (STAR)	Vicky Taylor
Stanford Health Care - Department of Social Work and Case Management	Priscilla Q3Checklist Lopez
Starlight Community Services	Kutlo Rasetshwane
Sunday Friends Foundation	Angel Garcia-Martinez
Sunnyvale Community Services	Catherine Farry
VAPAHCs	Maria Magallanes
WeHOPE	Anita Blount
WeHOPE	Wilma Traylor