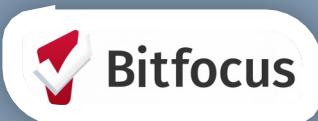


SCC Technical Admin. (TA) | Agency Lead Meeting Thursday, February 5, 2026



GETTING TO KNOW YOU

If you had to delete all but 3 apps from your smartphone, which ones would you keep?



DISCUSSION ITEMS



UPDATES



IN THE KNOW

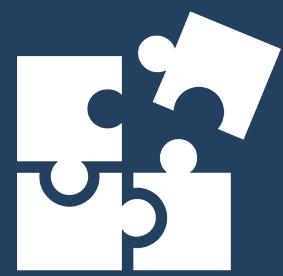


MEMOS

<input checked="" type="checkbox"/>	CoC Updates
<input checked="" type="checkbox"/>	UPLIFT Updates
<input checked="" type="checkbox"/>	HMIS Newsletter

<input checked="" type="checkbox"/>	A Year in Review
<input checked="" type="checkbox"/>	SCC User Satisfaction Survey 2025 - Next Steps
<input checked="" type="checkbox"/>	Federal Reporting - LSA & HIC/PIT
<input checked="" type="checkbox"/>	DQ: Disabling Conditions
<input checked="" type="checkbox"/>	NEW REQUIREMENT: MyConnect SV Training
<input checked="" type="checkbox"/>	NEW! HMIS Service Transactions

<input checked="" type="checkbox"/>	2026 PMWG Meetings
<input checked="" type="checkbox"/>	SCC HMIS Quarterly Compliance Checklist DUE
<input checked="" type="checkbox"/>	Recently Assessed & Not on CHQ
<input checked="" type="checkbox"/>	Q & A
<input checked="" type="checkbox"/>	Next Month's Meeting



UPDATES



COC UPDATES



COC UPDATES – FUNDING COMPETITION



Due to a lawsuit, HUD rescinded the FY2025 NOFOs from November and December and did the following to comply with court order:

Re-opened the FY24-25 NOFO moved forward with steps toward renewing all eligible project funding



Thanks To Projects That Are Working On Complying With Renewal Grant Steps



New projects through reallocation: Only 1 project is being reallocated, creating opportunity to apply for a new project with the reallocated funds

The NOFO committee recommendation and approved by CoC Board was to only accept applications for infrastructure projects (HMIS or CES)



COC UPDATES – HUD APPROPRIATION UPDATE



FY 2026 Homelessness Funding
\$4.417 billion (\$290 million for ESG; \$4.010 billion for CoC)

Tier 1 funding cannot be less than 60% of Annual Renewal Demand

Requires HUD to publish the FY2026 CoC NOFO by June and make awards by December 2026

FY2025 CoC Program Funding

HUD must immediately non-competitively renew grants that expire in Q1 for 12 months

If awards not made prior to April 1, HUD must non-competitively renew grants that expire in Q2 for 12 months
If awards not made prior to July 1, HUD must non-competitively renew grants that expire in Q3 and Q4 for 12 months

Grants awarded in this way cannot be penalized under any 2025 or 2026 NOFO



February 2026

MON	TUES	WED	THURS	FRI
2 <u>2pm SCC Looker Office Hours</u>	3 <u>1pm Navigating Mainstream Benefits: Supplemental SSI</u>	4 <u>1pm Navigating Mainstream Benefits: Supplemental SSI</u>	5 <u>HMIS Technical Administrator (TA)/Agency Lead Meeting</u>	6
9	10 <u>10am Data Think Tank</u>	11 <u>9:30am Service Providers Network Meeting</u>	12 <u>10am SCC Clarity Office Hours</u>	13
16 <u>2pm SCC Looker Office Hours</u>	17	18	19	20
23	24 <u>9am SCC CoC VI-SPDAT Training</u>	25	26 <u>1pm PMWG Meeting</u> <u>10am SCC Clarity Office Hours</u>	27



UPLIFT UPDATES



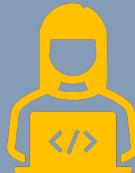
UPLIFT Updates – FY 2026 Q3 Jan – March



No more passes are available for the Jan-March quarter



The last remaining passes are currently being processed



Providers will be notified next week if their request could not be processed



We will contact listed case managers if any lost UPLIFT passes are found and turned into our office



Please do not submit anymore requests on HMIS
Badge replacement needed?
Email UPLIFT@osh.sccogv.org for a replacement.

Questions?
Email UPLIFT@osh.sccogv.org



HMIS NEWSLETTER



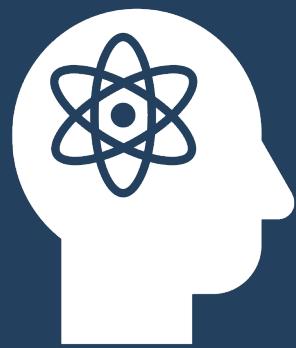
HMIS NEWSLETTER

HMIS Newsletter: January 2026

Table of Contents

- ✓ [2025 HMIS User Satisfaction Survey](#)
- ✓ [LSA Submission](#)
- ✓ [2026 Point-in-Time Count: Wednesday, January 21, 2026](#)
- ✓ [February Feature Release](#)
- ✓ [In Your Community](#)
- ✓ [Upcoming Events](#)
- ✓ [Bitfocus is Hiring](#)





IN THE KNOW



A YEAR IN REVIEW

2025



2025 ACCOMPLISHMENTS

February

April

May

Program Restriction
Functionality

SS# Masking – only an
asterisk is shown &
Invalid # pop-up

Updated MCSV
Marketing Material

Ability to direct notes to multiple
End Users

Customer Portal – ROI
Enhancements & Referral
Notifications as well as File Size
Increase

Updated Continuous Data Quality
Improvement Plan

SCC CE Redesign in full
effect (started in Jan.)
*Pilot Options being
discussed*

Dashboard implemented
to track referrals for
Community Hotline



2025 ACCOMPLISHMENTS

June

August

Customer Portal -
Assessment Fields
Force Required

Customer Portal -
Individual & Mass
Email Messages

ROI Compliance
Warning Banner

*"Release of
Information is
Missing. Please
review to ensure
compliance."*

VI-SPDAT Other Adults
Fields added to all VI-
SPDAT Assessments

Customer Portal Account
Deactivation

TA/Agency Lead Grievance
Form goes LIVE!

CE Redesign Pilot Discussion
- Adopt New Assessment



2025 ACCOMPLISHMENTS

September

October

2026 Data Standards
Changes go into
Effect

Homeless Prevention Services
(HPS) Updates Enrollment
field

***“How long at current
residence?”***

*CSJ Revised Enrollment
Screen – New Fields*

MyConnectSV 2 Year Anniversary

38 Agencies Participating
2,449 Clients Connected
222 Trained Active End Users



2025 ACCOMPLISHMENTS

December

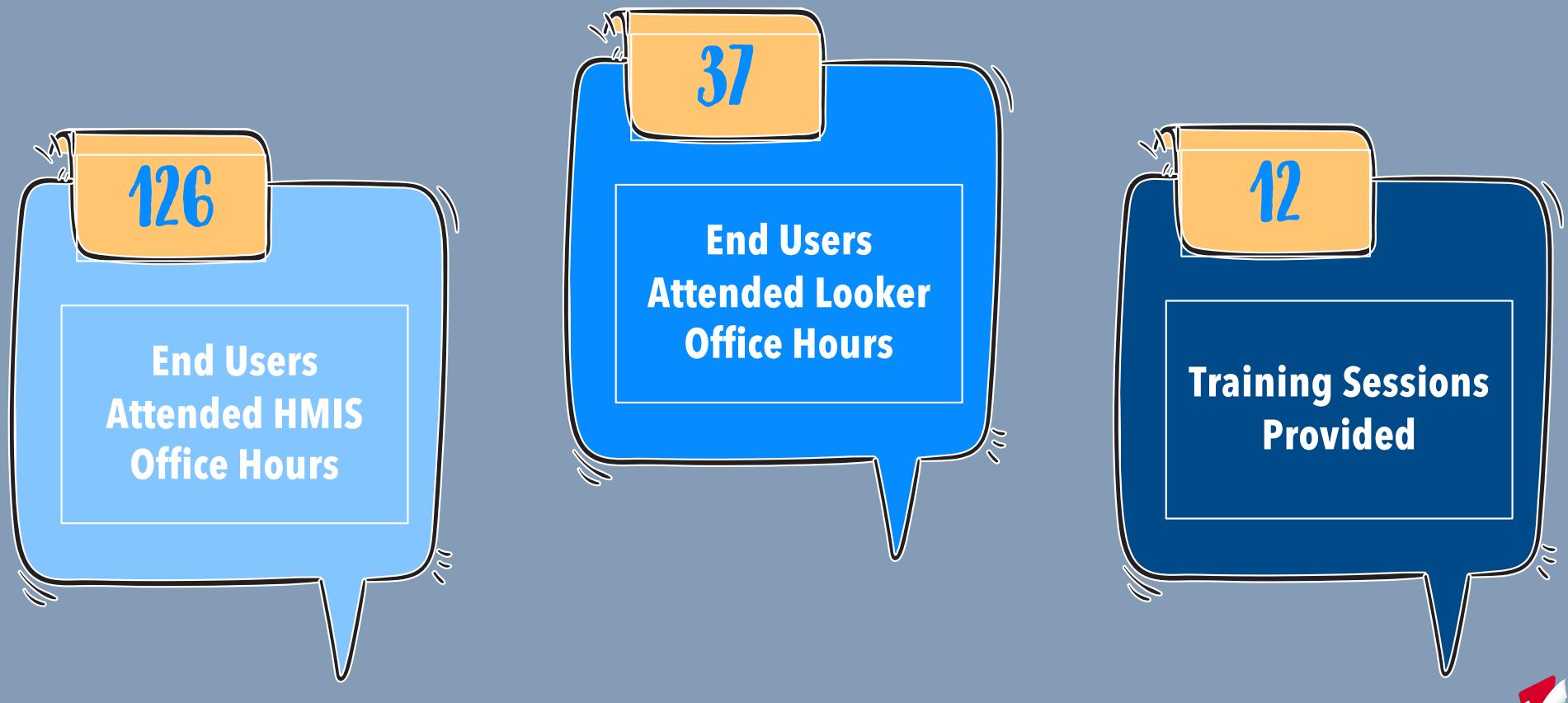


SCC User Satisfaction
Survey 2025
Released

CE Redesign Pilot
Agencies Identified



2025 OFFICE HOURS & TRAININGS



SCC USER SATISFACTION SURVEY2025 – NEXT STEPS



SCC USER SATISFACTION SURVEY2025

It's that time of year again, where we ask you and all End Users to submit feedback for our **Annual SCC User Satisfaction Survey.**

We estimate that **it will take 10 minutes or less to finish.** We know and understand how busy you are, but getting your input is important and valuable.

Link to Survey can be found here!



FEDERAL REPORTING

LSA & HIC/PIT



FEDERAL REPORTING – LSA



The LSA has been successfully submitted! We want to **THANK YOU** for your collaboration and contribution to making DQ changes and updates!

We could not do it without your assistance!



HIC/PIT - NEXT STEPS



HIC/PIT Dates



The 2026 HIC/PIT date is Wednesday, January 21, 2026

The count of sheltered households is the night of **Tuesday, January 21, 2026**



HIC/PIT DATA INCLUDES

BUI Utilization

Federal
Funding Source

HMIS
Participation

Location Details
for Programs

Other Program
Details



HIC/PIT DATA QUALITY

Demographic Data

(DOB, **Gender**,
Race/Ethnicity, Veteran
Status)

Enrollment Data

(HoH, Move-in Dates, Bed
Nights, Chronically
Homeless, Disability)

Total Count of Clients Served

Ensure all clients served in shelter and housing projects on 1/21/2026 are accurately represented in the HMIS



HIC/PIT Helpful Reports

- [\[HUDX-225\] HMIS Data Quality Report](#) to review data quality
- [\[GNRL-220\] Program Details Report](#) to review all client-level data
- [\[GNRL-106\] Program Roster](#) to review enrollment, exit, and housing move-in dates
- [\[HSNG-108\] Housing Census](#) to review bed nights and maximum bed occupancy (from the bed & unit inventory configured for the program)
- [\[HUDX-123-AD\] Housing Inventory \(HIC\) Supplemental](#) - The Housing Inventory Count Supplemental report is designed to be used as a tool to review housing inventory available in a community



HIC/PIT Data Quality Outreach

Communication from the Sys. Admin. Team for any required data clean-up and/or questions

Template for non-HMIS participating projects that don't collect data in HMIS – *will be sent out soon! Check your email...*

1:1 Technical Assistance through the Help Desk via chat, email, phone, or Zoom

SCC HMIS Office Hours, every other Thursday, from 10am-11:30am



DQ: DISABLING CONDITIONS



DQ: DISABLING CONDITIONS

Please note that moving forward we will be doing data quality on clients who have **Data Errors** and/or who have **Data Not Collected (DNC)** as a response to the **Disabling Condition** question within their Program Enrollment.



TA/Agency Leads will be emailed and in some cases the End User who did the Program Enrollment for the client.



We ask that you review the client information and make necessary updates to the Program enrollment. The email will have all the information you need to make the corrections.



DQ: DISABLING CONDITIONS

DISABLING CONDITIONS AND BARRIERS

Disabling Condition	No	▼		
Physical Disability	No	▼		
Developmental Disability	No	▼		
Chronic Health Condition	No	▼		
HIV - AIDS	No	▼		
Mental Health Disorder	No	▼		
Substance Use Disorder	Both alcohol	Long Term	Yes	▼

⚠ You have selected "Yes" for Substance Use Disorder but "No", "Client doesn't know", "Client refused", or "Data not collected" for Disabling Condition. Please correct the Disabling Condition field or the Long Term Substance Use Disorder field, as appropriate.



DQ: DISABLING CONDITIONS

DISABLING CONDITIONS AND BARRIERS

Disabling Condition

Data not collected ▾

Physical Disability

Data not colv

Developmental Disability

Data not colv

Chronic Health Condition

Data not colv

HIV - AIDS

Data not colv

Mental Health Disorder

Data not colv

Substance Use Disorder

Drug use div Long Term Data not cov



NEW REQUIREMENT – MYCONNECTSV TRAINING



MyConnectSV



MyConnectSV

A secure website connected to HMIS that provides service participants with access to components of their HMIS records, tools to communicate with providers, and resources to improve their journey to permanent housing



Utilize Features



Send and Respond to Messages

Check-in with clients and keep all communication organized in your Clarity Inbox.



Send Document Requests

Send requests with the click of a button through the client's HMIS profile.



Request Location Updates

Request client location at any time.



Use the Clarity Calendar for Appointments

Schedule your client appointments through the calendar so it is available for client visibility.

INCREASING ACCESSIBILITY FOR THE PEOPLE WE SERVE



MyConnectSV

REQUIRED TRAINING FOR ALL HMIS USERS

- MyConnectSV Training will be required training for NEW HMIS End Users
- Existing HMIS End Users should complete training at same time as Annual Client Consent Training - due sometime May
- 40-minute training only needs to be completed once



MYCONNECTSV PEER SUPPORT

- Provided by The United Effort Organization
- Participant Support in connecting & navigating MyConnect
- Developed in response to feedback from service providers

Participants and Service Providers can get support by calling/texting
(650) 996-9607
info@unitedeffort.org





SUPPORT FOR SERVICE PROVIDERS



HMIS Clarity Office Hours, second Thursdays 10-11:30am



Destination: Home's TECHquity Fund to meet up to \$20k in technology-related needs





THANK YOU



Laura Urteaga-Fuentes, CoC Program Manager
Laura.Urteagafuentes@osh.sccgov.org

Maureen Reyes Damrel, Senior Initiatives Officer
Maureen@destinationhomesv.org

Alejandra Herrera Chavez, Program Manager
Alejandra.Herrera@osh.sccgov.org



HMIS SERVICE TRANSACTION CHANGES



HMIS SERVICE TRANSACTION CHANGES

AGENCIES

Abode
ADG
BWC
Community Hotline
County of SC: MHSA
County: OSH
Covenant House California
HomeFirst
LifeMoves
Move Mountain View
PATH
SCCHA
South County Community Services
SVILC



SERVICES

- Case Management
- Housing Transition Navigation Services
- Housing Tenancy and Sustaining Services
- Case Management (Non-Housing Related)
- Financial Assistance H044
- Financial Assistance (HPS)
- Workshops
- Outreach





MEMOS



**SCC HMIS QUARTERLY
COMPLIANCE CERTIFICATION
CHECKLIST
DUE 01/30/2026**



SCC HMIS Compliance Checklist

**Certification Was
Due
*Friday, January 30!***

- Include all Active HMIS users at your agency on [**the standard form found here**](#)
- The report has been preset with the correct date range; so just select your agency name
- Detailed steps on running the report can be found [here](#)

**Non-HMIS End Users
Assessors**

Please provide the names and email addresses of Non-HMIS Users at your agency who provide VI-SPDATs to clients; we want to make sure to capture this information to ensure updates to VI-SPDATs are provided to them. [**We have created a form for this here.**](#)

Questions

email us scc-admin@bitfocus.com



2026 PMWG MEETING



2026 PMWG MEETING

Mission & Purpose

The PMWG is responsible for reviewing HMIS (Homeless Management Information System) data within the Santa Clara County Continuum of Care (CoC). Their three primary goals are:

- **Inform & Implement:** Drive the community's performance management process.
- **Monitor Progress:** Track data against established community benchmarks.
- **Maintain Standards:** Uphold service delivery and data quality standards.

Q1 2026 Meeting Schedule

All meetings are held on the 4th Thursday of the month from 1:00 PM – 2:00 PM.



2026 PMWG MEETING

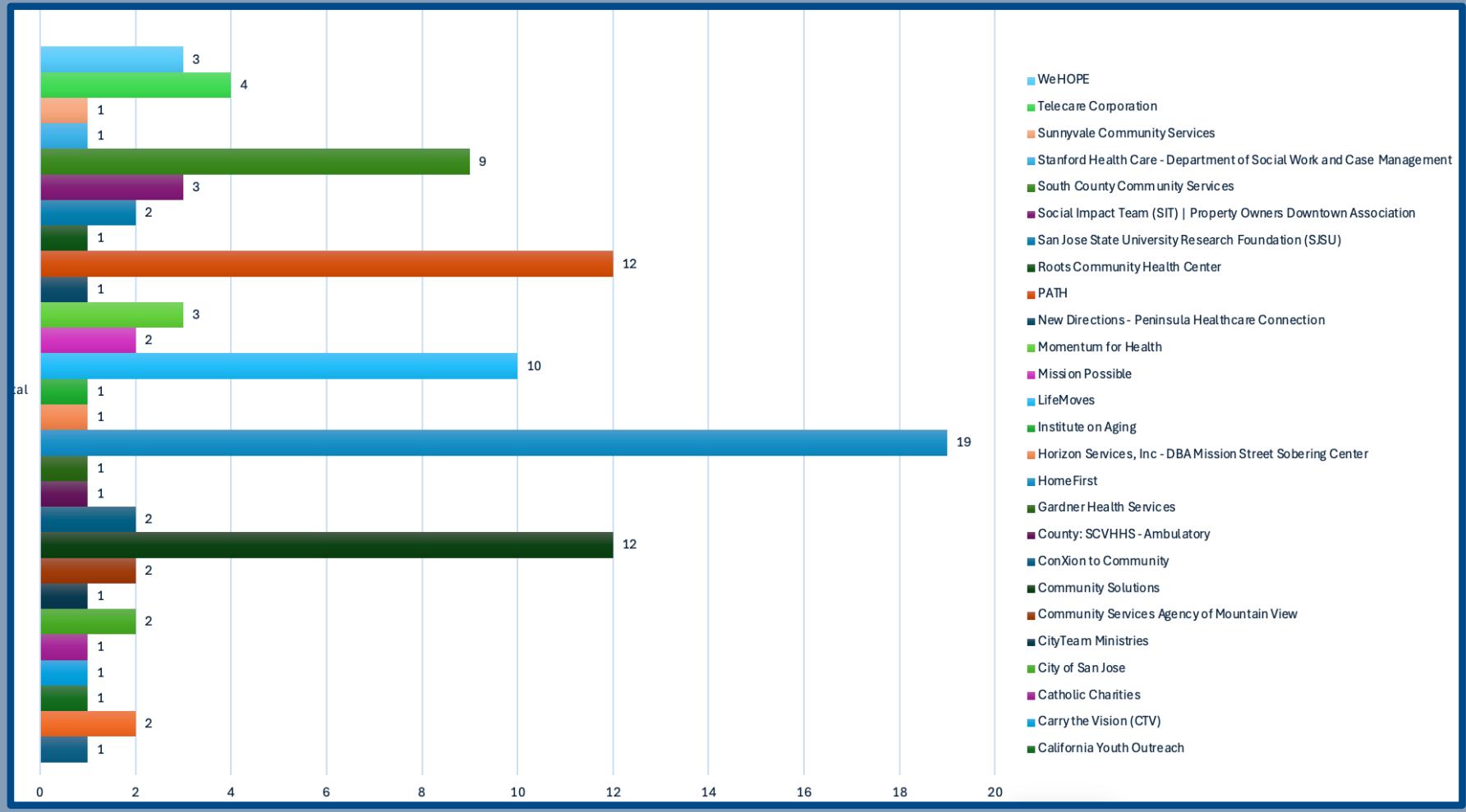
Date	Session Theme	Key Performance Measures (SPM/Local)
Feb 26	Prevention & Placement	<ul style="list-style-type: none">• SPM 5: First-time homelessness (Baseline review)• SPM 7: Successful housing placements <p><u>Registration Link</u></p>
Mar 26	Economic Stability	<ul style="list-style-type: none">• SPM 4: Employment & Income growth• Living Wage assessment <p><u>Registration Link</u></p>



**RECENTLY ASSESSED
& NOT ON CHQ**



RECENTLY ASSESSED & NOT ON CHQ





Q & A



Next Month's

Thursday, March 5, 2026

